

# USA Volleyball Academy Helpdesk

[Portal](#) > [Knowledgebase](#) > [Officials Training & Education](#) > [USAV Academy Error 101](#)

## USAV Academy Error 101

Steve Webster - 2016-11-19 - [0 Comments](#) - in [Officials Training & Education](#)

USAV Academy Error 101 occurs when your computer loses Internet connection while running a course.

Our software saves your course progress to the best of our ability (every 30 seconds).

### Corrective Action

1. Exit the course immediately.
2. Launch the course again, when your Internet connection has been re-established

### Possible causes of the issue

- Momentary loss of Internet connection
- Complete loss of Internet connection