

# USA Volleyball Academy Helpdesk

Portal > Knowledgebase > Officials Training & Education > USAV Academy Error 101

---

## USAV Academy Error 101

Steve Webster - 2018-12-14 - in Officials Training & Education

USAV Academy Error 101 occurs when your computer loses Internet connection while running a course.

Our software saves your course progress to the best of our ability (every 30 seconds).

### Corrective Action

1. Exit the course immediately.
2. Launch the course again, when your Internet connection has been re-established

### Possible causes of the issue

- Momentary loss of Internet connection
- Complete loss of Internet connection